



Date:
2nd & 3rd Dec 2008
Registration:
From 8.30 am
Time:
9.00 am to 4.30 pm
Venue:
Stamford Plaza
Cnr Edward and
Margaret Streets
Brisbane

The Program

Day 1 - Tuesday 2nd December Staff Enhancement (Basic)

- Ownership and reasons for failure
- Dealing with excuses and conflict
- Six steps for success
- Effective Leadership
- Role playing

Day 2 – Wednesday 3rd December Staff Enhancement (Advanced)

- Day 1 review
- Contracting and Closing
- Reading body language
- Personality Profile differences
- Requirements for job, staff and client satisfaction
- Time Enhancement
- Team Work
- Role Playing

The Presenter

Dr Phil Jauncey is a Performance Psychologist, keynote speaker and corporate educator in management, success, communication, marketing, education and sports psychology. He has facilitated programs for many Corporate and Government organisations on a national basis on People Management.

He is also a practicing consultant, facilitator and lecturer with a Doctorate in Educational Psychology. He was voted Outstanding Lecturer of the Year in 1990 at QUT.

Dr Phil Jauncey is currently sports psychologist with the Australian Baseball team, the Brisbane Lions, Brisbane Broncos and the Queensland Bulls Cricket team. He is also an on call consultant for various state and national sporting organisations and international athletes. Dr Phil was coordinating psychologist for the Australian team at the 2004 Athens Olympic Games.



Tea and Coffee on arrival, with Lunch, Morning & Afternoon Tea included with your registration fee.

Registration - NAME/S OF ATTENDING DELEGATE/S

Name	Position	Phone No.
1.		
2.		
3.		
4.		
5.		

Parking at the venue is subject to availability. Additional parking is available at Wilson Parking, 200 Mary Street (two blocks from the Stamford Plaza Brisbane).

REGISTRATION FEE

\$1,190.00 + GST

Final Registrations Close Friday 21st November

Cancellation within seven days of the event date will result in your fee being forfeited; however you are welcome to send someone along in your place.

TAX INVOICE INFORMATION

Company Name: _____
Address: _____
Phone: _____
Email: _____

OR PAYABLE BY CREDIT CARD **Visa / Mastercard** (3% credit card fee applies)

Credit Card Number: _____
Expiry Date: _____
Name on the Card: _____
Signature: _____

Once completed, please fax this form to us on the following fax number;

(07) 3844 2220